Booking and cancelation policy of Farm & Camping Lazy Cerovo, Slovakia

Bookings can be made by using the reply form on our website or by email.

CAMPING PITCHES

<u>Booking a camping pitch for May, June and September</u>; We do not require a deposit when you book a camping pitch and cancellation is free of charge. Please inform us at the earliest date possible if you decide to cancel your reservation.

Booking a pitch for July and August; We do not require a deposit when you book a camping pitch and cancellation is free of charge up to 15 days before the booked date, if not agreed otherwise. If you cancel 14 days or less before the expected arrival date, you will receive an invoice for the camping pitch for the entire booked period. If you cannot arrive on the day you booked your pitch, your pitch will be kept available for 24 hours only unless agreed otherwise. Any late arrival or early departure (as well as days of absence) in relation to your booking will be charged. Arrival is possible from 10:00 am and departure until 2:00 pm unless we have made other agreements about this.

Our cancellation conditions always apply, even in situations such as natural disasters, closed borders, pandemics, unfavorable weather conditions, sickness etc. Having a travel insurance for your camping holiday is recommended to cover your non-refundable travel expenses.

RENTAL ACCOMMODATIONS

To book a rental accommodations (equipped tents and wagon/maringotka) you pay a 50% deposit for which we will send you an invoice by email. A booking is only valid if we have received the deposit before the payment due date mentioned on the invoice.

If canceled up to 15 days before the arrival date, your deposit will not be refunded. In case of cancellation 14 days or less before arrival date, your deposit will not be refunded and the remaining 50% of the payment for our accommodation will also be charged.

Cancel your booking free of charge is not possible. Our cancellation conditions always apply, even in situations such as natural disasters, closed borders, pandemics, unfavorable weather conditions, sickness etc. Having a travel insurance for your camping holiday is recommended to cover your non-refundable travel expenses.

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We wish you a great holiday!